

# CONSUMER GRIEVANCE REDRESSAL FORUM

ELECTRICAL CIRCLE, ROURKELA

Plot No. UU/9, Civil Township, Rourkela-769004

Phone: (0661) 2952614, E-mail: grf.rourkela@tpwesternodisha.com

## Bench:

Sri Anil Kumar Patra (President), Sri Chitta Ranjan Dash (Member Finance), Sri Girish Chandra Mohapatra (Co-opted Member)

**Corum:** Sri Anil Kumar Patra ... President  
Sri Chitta Ranjan Dash ... Member (Finance)

1	Case No.	<b>RKL/ 37 /2026</b>			
2	Complainant	Name & Address:		Consumer No:	
		M/S JSG Recyclers LLP		Nil	
		At/PO- IDC Kalunga, Dist- Sundargarh.		Contact No.: 707704839	
3	Respondent	Name		Division	
		Executive Engineer, RED, TPWODL, Rajgangpur.		RED, TPWODL, Rajgangpur.	
4	Date of Application	17.01.2026			
5	In the matter of-	1. Agreement / Termination		2. Billing Disputes	√
		3. Classification / Reclassification of Consumers		4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply		6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions		8. Metering	
		9. New Connection		10. Quality of Supply & GSOP	
		11. Security Deposit / Interest		12. Shifting of Service Connection & equipments	
		13. Transfer of Consumer Ownership		14. Voltage Fluctuations	
		15. Others (Specify) -			
6	Section(s) of Electricity Act, 2003 involved	42(5)			
7	OERC Regulation(s):	Clauses			
1	OERC Distribution (Licensee's Standard of Performance) Regulations,2004				
2	OERC Conduct of Business) Regulations,2004				
3	Odisha Grid Code (OGC) Regulation,2006				
4	OERC (Terms and Conditions for Determination of Tariff) Regulations,2004				
5	Others-OERC Distribution (Conditions of Supply) code, 2019	17			
8	Date(s) of Hearing	28.01.2026/16.02.2026/24.02.2026			
9	Date of Order	05.03.2026.			
10	Order in favour of	Complainant	√	Respondent	Others
11	Details of Compensation awarded, if any.	Nil			
12	Appeared for the Complainant:	Appeared for the Respondent:			
	Sunil Jindal	Er. Samaresh Pal, Executive Engineer			



*Dng*  
Member (Finance)  
Grievance Redressal Forum  
Electrical Circle, Rourkela

*Supan*  
05-03-2026  
President  
Grievance Redressal Forum  
Electrical Circle, Rourkela

## ORDER

### Brief Facts of the Case

The present case has been registered in this forum vide case no.37 of 2026. Brief facts pertaining to the case are that the Complainant is an applicant for new connection in HT-Medium Industry for a CD of 60 Kw.

That the Complainant has raised objection as he is denied for new power supply at plot no 842,719,722 IDC Kalunga for setting up a Tyre pyrolysis plant. He mentions verbal complaints being made to the Respondent earlier on.

### Gist of Arguments made by the Parties

#### **Submission of the Complainant:**

Both parties were present in the hearing. The contentions made by the parties are as follows:

1. That, we JSG Recyclers LLP at IDC Kalunga applied for a power connection on 14/10/25 for 60 Kw at plot no 842,719,722 IDC Kalunga for setting up a Tyre pyrolysis plant. The land belongs to Krishna Devi Jindal which was taken on lease of 20 Years. On October 16, 2025, we received an email regarding hold of application due to improper documents which were fulfilled on November 7, 2025, we received an email for visiting our premises.
2. Later on, we received an email from Mr. Chandan Kumar (CMG) on 26<sup>th</sup> November 2025 that during site visit it was observed that the premises is co-related with M/S Jindal Recourses (P) Ltd, which has some outstanding arrears.
3. On 2nd December 2025, we replied to the email sent by Mr. Chandan Kumar that JSG RECYCLERS LLP has no co-relation, association, ownership link or business relationship with M/S Jindal Resources(P) Ltd.
4. Later on, Mr. Chandan Kumar called and asked us to visit division office at Rajgangpur and he showed us a rent agreement made between Krishna Devi Jindal and Jindal Resources (P) Ltd during September 2004 and Mr. Chandra Kumar informed as that the power supply desired at Plot No - 842,719,722 cannot be allowed as the owner of both the lands is Krishna Devi Jindal who rented her one of the land to M/S JINDAL RESOURCES PVT LTD which has an outstanding arrear.
5. We Visited to Mr. Pankaj Gupta and Mr. Mohit Bhatt at Sambalpur TPWODL and we discussed the matter with them and were asked to send a brief of the matter through email. We send an email to Mr. Mohit Bhatt on January 2nd January 2026 and clarified that Krishna Devi Jindal Joined as a Director in Jindal Resources (P) Ltd on 2nd December 2008 and power supply to Jindal Resources (P) Ltd was made on 2009 and on 28th October 2010 Krishna Devi Jindal resigned from the Directorship of Jindal Resources (P) Ltd.
6. The land which Krishna Devi Jindal rented to Jindal Resources (P) Ltd was also transferred to the above company on 30th October 2013.
7. Krishna Devi Jindal resigned from the company within a year after power supply to Jindal Resources and she also gave away the land to the company on which power Supply to Jindal Resources was allowed.

Member (Finance)  
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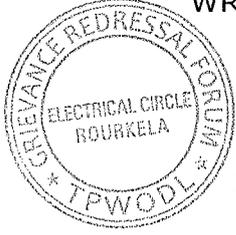
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8. We are a MSME Unit register with Udyam and are also a startup company registered with start up India.
9. We have taken over a bank loan of 2 crore from Canara Bank under CGTMSE schemes of Govt. of India.
10. He also requested the Forum to the best possible way so that we can avail power and start our production.

### Reply Submission of the Respondent:

WRITTEN STATEMENT ON BEHALF OF OP ON DT.28.01.2026:

1. M/S. JSG RECYCLERS LLP applied for new connection on the plot KHATA NO-273,275,274, PLOT NO-719,722,842, BRAHAMANI TARANG, KALUNGA, 770031 With contract demand 60KW / 3-Phase tariff HT-MI - INDUSTRIAL(M) SUPPLY.
2. The submitted documents by M/S. JSG RECYCLERS LLP leased land from the Mrs. Krishana devi Jindal W/o Late Sajjan kumar Jindal on plot no. 273,274,275 at IDC Kalunga, Mouza- Brahmani Tarang dist. Sundargarh, Odisha.
3. The consumer M/s Jindal Resources (P) Ltd. (SC No. 813000000200), represented by Mr. Sajjan Jindal, is the owner of Plot No. 284, Khata No. 27 and has outstanding electricity dues amounting to Rs.3,75,85,128. 70.
4. The M/s Jindal Resources (P) Ltd leased land from the Mrs. Krishana devi Jindal W/o Late Sajjan Kumar Jindal Plot No. 284, Khata No. 27 at IDC Kalunga, Mouza- Brahmani Tarang dist. Sundargarh, Odisha.
5. As per Regulation 17 (i) of OERC Distribution (Condition of Supply) code 2019, "If the applicant in respect of an earlier agreement executed in his/her name or in the name of his spouse, son, daughter, parents or in the name of a firm or company with which he/she was associated either as a partner, director or managing director, is in arrears of electricity dues or other dues for the same premises or his/her other premises situated in the same DISCOM or any other DISCOM in the State, the application for supply shall not be allowed by the engineer until the arrears are settled and paid in full. (ii) Where applicant has purchased a new property and power connection is lying disconnected, it shall be the duty of the applicant to verify that previous owner has paid all dues to the Licensee/supplier and has obtained "no dues certificate" from the Licensee/supplier. In case "no dues certificate" is not obtained by the previous owner, the applicant before change in ownership of property may approach the Engineer of the Licensee/supplier for a "no dues certificate". The Engineer shall acknowledge receipt of such request and shall either intimate in writing outstanding dues, if any, on the premises or issue "no dues certificate" within one month from the date of application. In case the Licensee/supplier does not intimate outstanding dues or issue "no dues certificate" within specified time, new connection on the premises shall not be denied on ground of outstanding dues of previous consumer. In such an event, the licensee/supplier shall have to recover his dues from previous consumer as per provisions of law.



*[Signature]*

Member (Finance)  
Grievance Redressal Forum  
Electrical Circle, Rourkela

*[Signature]*  
05-01-2026  
President

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Electrical Circle, Rourkela

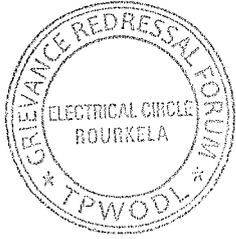
ADDITIONAL WRITTEN STATEMENT ON BEHALF OF OP ON DT.02.03.2026 :

1. That, the present additional written statement is filed for and on behalf of the Opposite Parties in furtherance to the written submissions, already placed on record before the Ld. Forum and in response to the complaint filed by the Complainant, M/s. JSG Recyclers LLP.
2. That, the Complainant has filed this complaint before this Ld. Forum seeking a direction to the OPs to process their application for new connection for supply of electricity to their premises and provide such power supply. Notwithstanding anything contained in the instant complaint petition, it bears no merit and is plainly based on suppression of material facts, therefore, it is liable to be dismissed at the outset.
3. That it is most respectfully submitted that the present additional written statement is confined strictly to the subject matter of the instant case and is in furtherance to the written submissions, already placed on record, on behalf of the respondents. This additional written statement does not, in any manner, alter, contradict or modify the submissions earlier made, which stand fully reiterated and affirmed.
4. That, in furtherance to the application filed by the complainant, seeking new power supply connection with a CD of 60 KW and upon verification of the relevant documents submitted by them, it was observed that there is a direct and palpable nexus between one M/s. Jindal Resources Pvt. Ltd. and the complainant, M/s. JSG Recyclers LLP. It is pertinent to mention herein that there are unpaid electricity dues, in excess of Rs. 3.75 Crs. as against M/s. Jindal Resources Pvt. Ltd.
5. It is further submitted that it is an admitted fact that Sri Sunil Kumar Jindal and Smt. Krishna Devi Jindal are designated partners of the complainant, M/s. JSG Recyclers LLP. It is pertinent to mention herein that Smt. Krishna Devi Jindal is the wife of Late Sri Sajjan Kumar Jindal, who was the director of M/s. Jindal Resources Pvt. Ltd, as can be confirmed from the details available on the website of the Ministry of Corporate Affairs, Govt. of India. It is further pertinent to mention herein that Smt. Krishna Devi Jindal, was also a director of M/s. Jindal Resources Pvt. Ltd. and has resigned from that designation in the year 2010. The aforesaid records, from the Ministry of Corporate Affairs, Govt. of India, are annexed herewith as Annexure-A series.
6. It is humbly submitted that Sri Sunil Kumar Jindal, who is a designated partner of the complainant, is the son of Late Sri Sajjan Kumar Jindal. It is also pertinent to mention herein that Sri Sunil Kumar Jindal was one of the directors of M/s. Jindal Resources Pvt. Ltd. which is evident from the records available with the Ministry of Corporate Affairs, Govt. of India. It is further pertinent to mention herein that, this fact establishes the direct, apparent and palpable nexus between the complainant and M/s. Jindal Resources Pvt. Ltd., against whom unpaid dues, in excess of Rs. 3.75 Crs are pending.
7. It is humbly submitted that the nexus between Late Sri Sajjan Kumar Jindal, Smt. Krishna Devi Jindal and Sri Sunil Kumar Jindal is evident from the lease deed, placed on record before this Ld. Forum, by virtue of which, the premises on which the power supply is being sought, has been leased from Smt. Krishna Devi Jindal.

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8. It is respectfully submitted that the question as to whether the premises on which, the dues have accumulated, as against M/s. Jindal Resources Pvt. Ltd., belongs to Smt. Krishna Devi Jindal or M/s. Jindal Resources becomes secondary, as there is a direct and palpable nexus between the two entities, namely M/s. Jindal Resources Pvt. Ltd. & M/s. JSG Recyclers LLP. Further, for the sake of argument and not admitting any contentions, even if the premises on which the dues have arisen does not belong to Smt. Krishna Devi Jindal, the fact remains that she was the erstwhile director of the defaulting entity M/s. Jindal Resources Pvt. Ltd. and is the wife of the director of such entity Late Sri Sajjan Kumar Jindal and the land from her, has been leased by a new entity, which has the son of Sri Sajjan Kumar Jindal as its designated partner. Therefore, it is established beyond reasonable doubt that there is a clear nexus between the two entities.
9. It is humbly submitted that Regulation 17 (i) of the OERC Distribution (Conditions of Supply) Code, 2019 places a restriction on allowing new power supply connection to the applicants who have, either themselves or through their family members, accumulated unpaid dues, as against the supply of electricity, either for the same premises or any other premises, situated in the same DISCOM or in any DISCOM in the state. It is pertinent to mention herein that the legislative intent for propounding this provision is to safeguard the financial and commercial interest of the licensee, enabling the licensee to recover the unpaid dues and preventing unnecessary financial and commercial losses and providing protection from bad debts, as well.
10. It is respectfully submitted that, in view of the aforesaid legal provisions, the palpable nexus between the two entities and the legislative intent behind the aforementioned provisions, the complainant's application, seeking new power supply connection cannot be allowed.
11. However, the Respondent requested the Forum to take appropriate decisions as necessary.

### **Findings of the Forum**

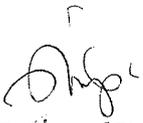
Written/verbal Submissions were made by both parties and arguments were heard at length. This Forum, after hearing the parties and going through the relevant documents and provisions of law have concluded as follows:

1. From the documents and facts, it is found that there is direct, apparent and palpable nexus between the complainant and M/s. Jindal Resources Pvt. Ltd., against whom unpaid dues, in excess of Rs. 3.75 Crs are pending.
2. The Forum rejects the new power supply to the Complainant for the circumstances.

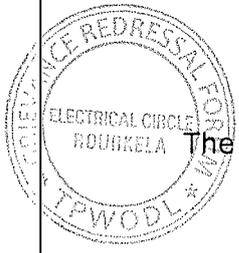
### **Directions of the Forum**

In view of the above facts and circumstances and after going through the documents submitted by both the parties, the Forum pronounces the following order as per regulation 17 of the Odisha Electricity Regulatory Commission Distribution (Conditions of Supply) Code, 2019.

- The case is dropped off.

  
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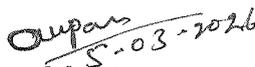


The matter is close herewith.

  
**Member (Finance)**

Grievance Redressal Forum  
Electrical Circle, Rourkela

No. GRF/RKL/ 142<sup>(6)</sup>

  
**President**

Grievance Redressal Forum  
Electrical Circle, Rourkela

Date: 05/03/2026

Certified Copy to:

- 1) The Superintending Engineer, Electrical Circle, TPWODL, Rourkela.
- 2) The Executive Engineer, RED, TPWODL, Rajgangpur.
- 3) DGM (Com.), RED, TPWODL, Rajgangpur.
- 4) The Chief Legal, TPWODL, Burla.

*If the complainant is aggrieved with this order or non-implementation of the order of the Grievance Redressal Forum in time, he/she can make the representation to the Ombudsman-II, Qrs. No. 3R-2(S), GRIDCO Colony, P.O: Bhoingar, Bhubaneswar-751022 within 30 days from the date of order of the Grievances Redressal Forums.*